



Press Release

For Release Friday May 18, 2001

Police chiefs require "CEO skills" to lead today's police services successfully

TORONTO - To protect and serve their communities effectively, police executives need to develop leadership and management skills that are similar to attributes found among today's top businesses executives.

"The quality of police services is critical for the competitiveness of Ontario," said Professor Joseph D'Cruz, Program Director of the Police Leadership Program at the Rotman School of Management, University of Toronto. D'Cruz spoke today to graduates of the program's first class and a group of Ontario police chiefs.

"To attract and retain knowledge workers, Ontario must excel in its quality of life. There is no better indicator of this than the relations between the police and the community," said D'Cruz. "Learning about the best management and organizational practices, and knowing how to apply them to the specialized challenges of policing and law enforcement, are critical skills that will make a long-term difference in our communities."

The Police Leadership Program is an intensive four-week course with a customized curriculum that covers strategy, financial management, human resources, leadership, police service, community knowledge, political astuteness and communications. It is the first MBA-style program in Canada designed especially for police executives.

The program includes classroom instruction by Rotman faculty, peer interaction, plus presentations by police-related speakers, such as Toronto Police Services Chief Julian Fantino, RCMP Commissioner Giuliano Zaccardelli and OPP Commissioner Gwen Boniface. The program is a partnership between the Ontario Association of Chiefs of Police (OACP) and the Rotman School.

"The learning experience is exactly what our profession requires to develop the next generation of police leaders," said Ron Bain, Deputy Chief of the Peel Region Police and an OACP member involved in setting up the program. "Policing has become a sophisticated responsibility and every police executive needs to know how to maximize the effectiveness of their service."

[Optional paragraph to be customized and inserted by individual police services]

Among the police departments to sponsor a program participant was **[insert name of police service]**. "We wanted our service to gain the latest management thinking that we can apply across our operational, administrative and command activities," said **[insert name and rank of police spokesperson]**. "This program will help us continue to give our community with the top quality policing services they've come to expect."

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The OACP is a professional services organization of more than 1,000 members that promotes competent administration of policing services, co-ordinates police training and education and provides timely information to its members. The Association continually strives to increase the efficiency of law enforcement agencies for the protection and service of the people of Ontario.

The Joseph L. Rotman School of Management at the University of Toronto is one of the world's top-tier business schools. It offers leading-edge research and undergraduate and graduate degree programs, plus an innovative series of Executive Programs tailored to the needs of businesses, organizations and individual managers.

Graduates of first Police Leadership Program, May 2001

Partner program of **Ontario Association of Chiefs of Police** and **Rotman School of Management**, University of Toronto.

Inspector Mike Armstrong, Ontario Provincial Police
Staff Superintendent William Blair, Toronto Police Service
Deputy Chief Michael Brown, Sarnia Police Service
Superintendent Kevin Chalk, Waterloo Regional Police
Superintendent Ian Davidson, Greater Sudbury Police Service
Superintendent Eric Jolliffe, York Regional Police
Superintendent Ken Leendertse, Hamilton Police Service
Superintendent Chuck Mercier, Durham Regional Police Service
Superintendent Brian Mullan, Hamilton Police Service
Inspector Mike Osborne, Midland Police Service
Inspector Susan O'Sullivan, Ottawa Police Service
Detective Superintendent Ken C. Smith, Ontario Provincial Police
Superintendent Lynda Smith, Ottawa Police Service
Superintendent Bill Stephens, Windsor Police Service
Inspector Paul Tetzlaff, Peel Regional Police
Superintendent Edward Toye, Peel Regional Police

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For more information about the program and the graduation, please contact:

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