

Please follow these instructions for a trouble-free installation of the Palisade DecisionTools Suite. This includes the following programs: @RISK, PrecisionTree, TopRank, NeuralTools, StatTools, and Evolver.

Computer requirements:

The software is supported on native Windows machines. If you have a Mac, you can try running the Palisade software in Windows via Boot Camp, Parallels, and VMWare, but if issues are encountered neither our Help Desk nor Palisade can provide support.

The DecisionTools Suite 8 requires Windows 10.

The DecisionTools Suite 8 can be used with both the 32-bit and 64-bit editions of Microsoft Excel 2016 through to Excel 365 (not Excel for Mac).

Installing version 8.x when no previous versions are installed:

1. Download the setup package from the Hub.
2. Double-click (open) the downloaded .zip file.
3. A window will open showing two files, an application (.exe) and an activation key (.txt) file. **Important:** Drag both of them to your desktop. **Do not launch the .setup file from inside the .zip folder.**
4. Right-click the application file (.exe) that you dragged to your desktop, select Run As Administrator, and follow the instructions until you get to the “Customer Information” section of the install.
5. Open the activation key (.txt) file, copy and paste the activation key into the field “I want to activate a license – my activation ID is:” then click next.

Palisade @RISK Platform 8.9.0

Customer Information
Please enter your information.

User Name:
Rotman IT Department

Organization:
Rotman School of Management

I want to activate a 15-day, fully featured trial.
 I am upgrading or reinstalling, or will activate a license later.
 I want to activate a license - my activation ID is:

InstallShield

< Back Next > Cancel

Updating version 8.x when a previous version is installed:

1. Uninstall any Palisade DecisionTools installs:
 - a. In Windows 10, click on the Start menu and click on the Settings cog wheel > Apps.
 - b. In older versions of Windows, Start Menu > Control Panel > Programs and Features (or Add or Remove Programs).
2. Follow the instructions above to install Palisade DecisionTools.

(*)Caution: Native Windows support, as well as many ZIP programs like WinZip, will let you double-click the .EXE

file inside the .ZIP file, but that will not install the software correctly. If the installer or the application prompts you for an Activation ID, the most likely cause is that the installer could not find the .LIC file. Please repeat the installation, paying careful attention to steps 4 and 5.

How to run the applications: The applications don't appear automatically on Excel's menu. Instead, you start them from icons placed on the desktop. You can also start them through the Windows Start menu: click the Windows Start button, then Programs or All Programs, then Palisade DecisionTools, then the particular application such as StatTools or @RISK. If Excel is already running, the application will attach itself; if Excel isn't running, then the application will start Excel for you.